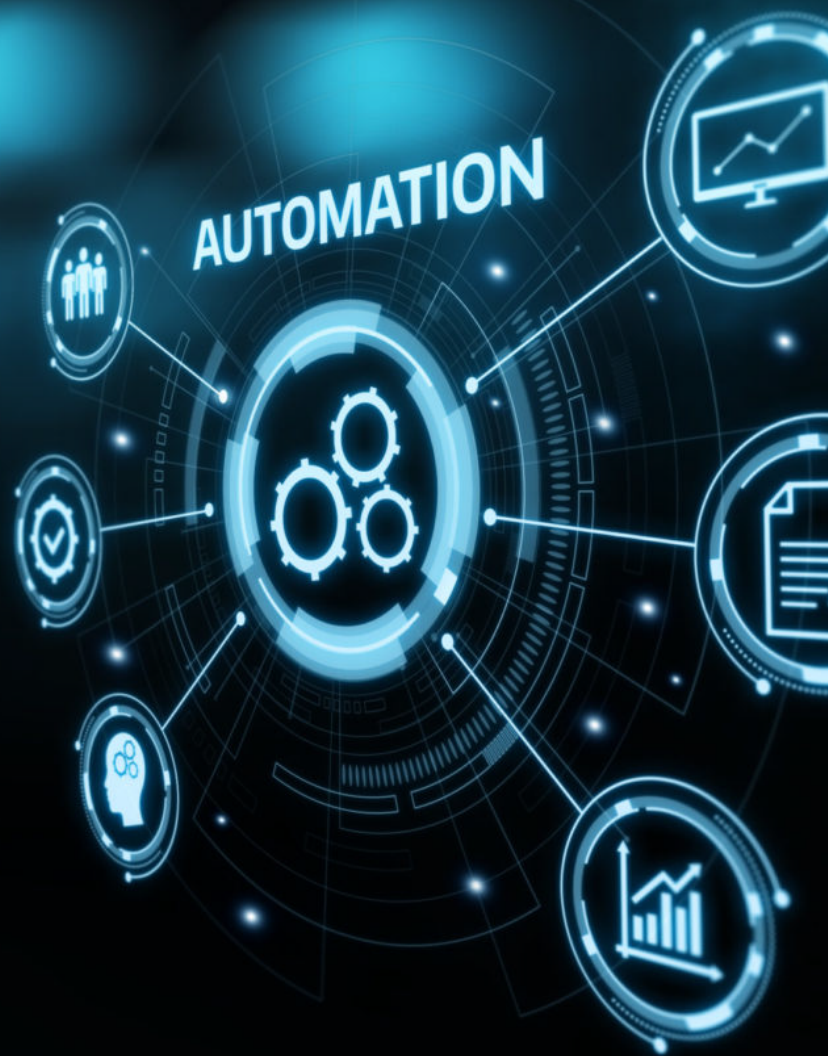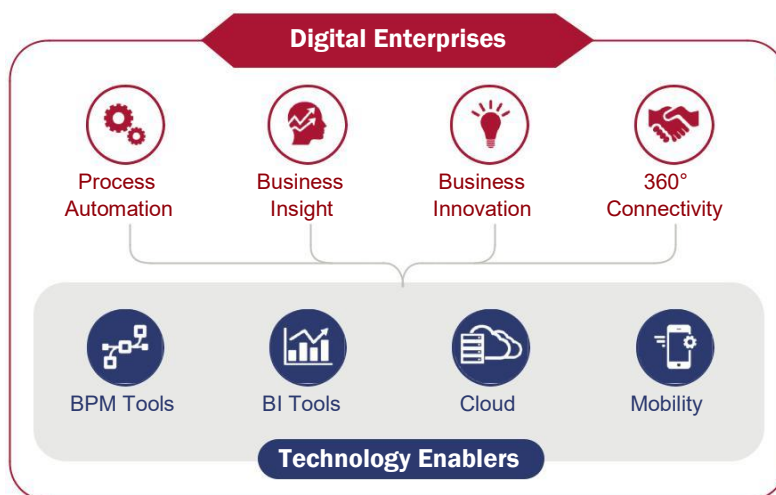# Business Process Automation Platform

## Powered by iLeap

**iLeap**
Think Ahead

Organizations are increasingly going digital to provide better customer service and reduce operation costs. Digital transformation requires 4 key components: innovative business models, automation of business processes, improved decision making and connectivity with external stakeholders including customers and vendors. Having an enterprise application development platform is one of the key technology enablers for successful digital transformation.



**Digital Enterprises**

| Process Automation | Business Insight | Business Innovation | 360° Connectivity |
|---|---|---|---|

| BPM Tools | BI Tools | Cloud | Mobility |
|---|---|---|---|

**Technology Enablers**

iLeap Platform is a next generation low-code application development platform that brings discipline in application development, so one can build, use and optimize applications spanning across multiple functions and integrating data across disparate IT systems. iLeap is a cutting-edge application platform enabling organizations to stay agile and yet stay in control.

# iLeap Platform: Features

## Process Composer
Design and automate processes through a drag and drop interface.

## Form Designer
Design forms and associate the forms to the process.

## User Assignment
Assign tasks or filled up forms to users and groups for action.

## Calendar
Define workforce time zone, shifts, patterns and local holidays.

## Rules Engine
Set rules and conditions to decide the process flow.

## Report Designer
Configure process centric and data centric reports.

## Connectors
Connect to external systems to pull and push data

## Business Activity Monitor
Monitor the process execution in real time.

## Thresholds
Set thresholds, escalations and reassignment for each activity in the process.

## Data Model
Create and store master data for reuse in different forms for different processes.

## Automate and Execute

iLeap comes with an intuitive user interface for both the process composer and form designer where non-technical users can create process automations rapidly that are both stand-alone and require data from multiple IT systems.

Rules can be applied to users, forms and processes to decide which task must be assigned to whom and which route the process should take.

## Track and Optimize

Process execution can be monitored and tracked in real-time with alerts and escalations to notify on process deviations

Thresholds can be set to measure process performance. Data centric reports can be configured to measure business performance.

Based on the process and business insights changes can be made to the process quickly to improve and optimize the process

## iLeap Strengths

Business Friendly

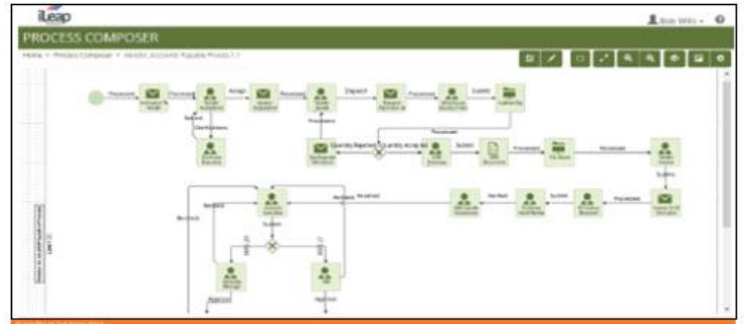Anytime Anywhere

Plug-in Components

Enterprise Scalable

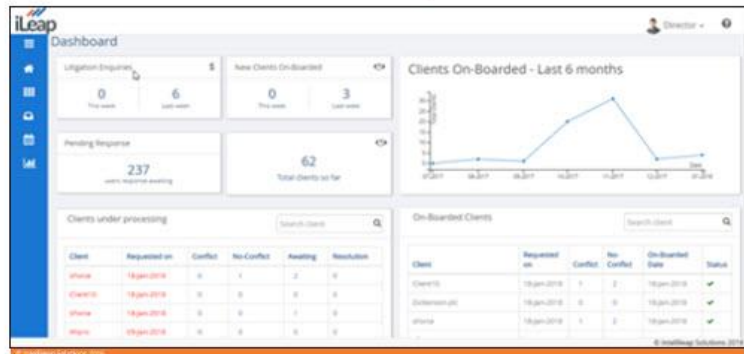On-Premise and Cloud

Workflow Patterns

Home Page


Process Composer


Form Designer


Dashboard

## Process Frameworks Library


Purchase Request Approval


Vendor Registration


Procure to Pay


IT Service Management


Account Payable


Customer Service Management


Recruitment and On-boarding


Attendance and Leave Management


Training Management


Claims Approval


Product Design Collaboration


Production Data Flow Automation


System Maintenance Planning


Enquiry evaluation and quote generation


Loan Application Process

## Business Benefits

- Achieve process standardization with rapid process automation

- Adapt to changing business requirements rapidly by making process changes on the fly

- Improve process efficiency with real-time monitoring and tracking of process performance

- Improve operational efficiency through business intelligence reports

- Integrate data from multiple systems and achieve cross functional objectives in a single process

- Improve organization productivity with increased employee collaboration and customer service levels

# Customers

iLeap has worked with some of the world's leading companies across various industries. More than 50 companies across the globe are using iLeap to automate processes and improve business efficiency and productivity.

iLeap has enabled customers across various industries to automate the below mentioned processes:

## Manufacturing segment

- Production data flow process across 18 different steps for a watch strap manufacturing company
- Equipment design collaboration and approval process for a telecom equipment manufacturing company
- Machine deactivation approval process during plant maintenance for one of the largest petrochemical plant

## BFSI segment

- Insurance claims process for a leading third party insurance administrator
- Asset valuation and quote generation process for an asset insurance company
- Mortgage/Loan application and approval process for a leading housing loan company

## Retail and CPG segment

- Merchandise return, repair and replacement process for a leading luggage retailer
- Purchase request approval process for a leading apparel retailer
- Vendor collaboration process in the area of procure to pay for a leading grocery retailer

## Other segments

- Accounts payable process for a leading hotel chain
- Recruitment and onboarding process for world's largest healthcare BPO
- ITSM process for a leading commodity trading company

## Customer Success

A leading manufacturer had to procure raw materials for production only against customer orders. Once they received a customer order they would plan the production accordingly and procure the required raw materials from vendors to produce goods for that customer.

The entire Order Fulfilment process which comprised of the following steps was automated into a single end to end process using iLeap - Receiving the customer order to procuring the raw materials to production data flow to dispatching the finished goods to invoicing and payment collection.

Though they were able to achieve these steps separately using multiple applications and systems, having all these in a single process resulted in better co-ordination between the various internal departments

like sales, production, dispatch and finance, and external stakeholders like vendors and customers.

The automation of the above process was done through iLeap's process designer, form designer, rules engine and workflow engine. iLeap enabled seamless integration with existing applications like ERP, CRM, WMS and Finance to push and pull the required data for the process. They were able to monitor the process in real time and get business intelligence and process performance reports. Moreover, iLeap processes were extended to vendors and customers also. All this helped in maximizing efficiency, productivity and profitability!

**Some of the big names using iLeap platform**

CUSTOMERS

SHARP

EMERIO
an NTT Communications Company

Deloitte.

SICPA

Jamco

The
PTC
Group

JG SUMMIT
PETROCHEMICALS
GROUP

GC
شركة الخليج للكابلات والصناعات الكهربائية ش.م.ك
Gulf Cable & Electrical Industries Co. k.s.c.

ULearn

iLeap

## iLeap ROI

| Agility | Visibility | Mobility | Collaboration | Analytics | Control |

## Awards and Recognitions

| **Awards** | CeBIT INDIA | Infosys Presents +91 Startup Challenge | HOT 100 2015 Knowledge Partner KPMG 2nd Edition | siliconindia 50 Cool Startups of the Year 2014 cutting through complexity | Presenting Partner netmagic An NTT Communications Company | HOT 100 2014 Knowledge Partner KPMG cutting through complexity |
| **Recognition** | MARKETSANDMARKETS | 10 000 START-UPS A NASSCOM Initiative | CIOReview | CIO |
| **Association** | Business Process Incubator | ispirt | BPM LEADER | ICMG think architecture |

## iLeap

ILeap is an award-winning software company, headquartered in Bangalore with global partners. Its flagship product iLeap Platform is a cutting-edge rapid application development platform which helps organizations run their business better & achieve profitability and operational efficiency by leveraging the power of business process automation.

Several leading companies across the globe run their business processes on the iLeap platform.

## Our Partners

**North America partner & contact:**

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